

Prepared by the Early Childhood Stakeholder's Committee Last Updated January 27, 2009

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ARC of Northern Chesapeake Region

Coordinating Center for Home and Community Care, Inc., Care Coordination

Harford County Department of Social Services

Maryland Coalition of Families for Children's Mental Health

Maryland Disability Law Center

Service Coordination, Inc.

### Case Management

Abilities Network, Autism Services

Abilities Network, Epilepsy Services

Abilities Network, Project ACT

Abilities Network, Project ACT, Support Services

Alliance, Inc.

Big Brothers Big Sisters of Central Maryland

Coordination Center for Home and Community Care, Inc.

Family and Children's Services of Central Maryland, School Outreach and Advocacy Program

Family and Children's Services of Central Maryland, School Outreach and Advocacy Program II

Family and Children's Services of Central Maryland, Intensive Intervention Program

Harford County Department of Community Services, Office on Aging

Harford County Department of Social Services

Harford County Health Department, Healthcare for the Homeless

Harford County Public Schools Office of Special Education, Child Find

Open Doors Career Center, Inc., Bright Futures

Villa Maria, Bridges to Success

### Counseling

Alliance Inc., Outpatient Mental Health Services

Family and Children's Services of Central Maryland, Child Sexual Abuse Treatment Ctr.

Family and Children's Services of Central Maryland, School Outreach and Advocacy

Program

Family and Children's Services of Central Maryland, School Outreach and Advocacy

Program II
Family and Children's Services of Central Maryland, The General Counseling Program

Harford County Infants and Toddlers

Hariord County infants and roddlers

Harford County Health Department, Healthcare for the Homeless

Open Doors Career Center, Inc., Bright Futures

Villa Maria, Safe Start

Villa Maria, Outpatient Mental Health Clinic

Wilson Community Center

### Child Care Services

Abilities Network, Project ACT

**Associated Catholic Charities** 

Child Care Links

Harford County Public Library

Harford County Public Schools Office of Early Childhood Education

Maryland State Department of Education Office of Child Care

Open Doors Career Center, Inc., Bright Futures

Open Doors Career Center, Inc., Child Care Training

Treasure Island Therapeutic Day Care, Inc.

Wilson Community Center

**YMCA** 

**Dental Services** 

Harford County Health Department, Dental Care Clinic

**Disability Services** 

Aberdeen Proving Ground

Abilities Network, Autism Services

Abilities Network, Epilepsy Services

Abilities Network, Project ACT

Abilities Network, Support Services

ARC Northern Chesapeake Region

**Associated Catholic Charities** 

Chesapeake Therapeutic Riding

Coordinating Center for Home and Community Care, Inc., Care Coordination

Coordinating Center for Home and Community Care, Inc., The ACCESS Group

**Deaf Education Advancement Foundation** 

Harford County Department of Community Services, Commission on Disabilities

Harford County Public Schools Office of Special Education, Child Find

Harford County Public Schools Office of Special Education, Partners for Success

Resource Center

Maryland Disability Law Center

Service Coordination, Inc.

Treasure Island Therapeutic Day Care, Inc.

Villa Maria, Safe Start

Discrimination Services

Harford County Department of Community Services, Office of Human Relations

**Drug Abuse Prevention** 

Harford County Department of Community Services, Office of Drug Control

Early Intervention Services

**Associated Catholic Charities** 

Family and Children's Services of Central Maryland, School Outreach and Advocacy Program

Program

Family and Children's Services of Central Maryland, School Outreach and Advocacy

Program II

Harford County Infants and Toddlers Program

Harford County Public Schools Office of Early Childhood

Villa Maria. Safe Start

Financial Assistance-general

Abilities Network, Epilepsy Services

Abilities Network, Support Services

Harford County Department of Community Services, Cal Ripken, Sr. Cancer Support

Fund

Harford County Department of Social Services

**Health Services** 

Harford County Health Department, Healthcare for the Homeless

Harford County Health Department, School Health Readiness

Homeless Services

Harford County Department of Community Services, Homeless Services

Harford County Department of Social Services

Harford County Health Department, Healthcare for the Homeless

Housing Financial Assistance

Harford County Department of Social Services, Family Preservation

Office on Mental Health, Core Service Agency of Harford County

Mediation Services

Circuit Court of Harford County

Harford County Department of Community Services, Community Mediation

Mental Health Services

Alliance, Inc.

Family and Children's Services of Central Maryland, The General Counseling Program

Harford County Health Department, School Health Readiness

Office on Mental Health, Core Service Agency of Harford County

Villa Maria, Outpatient Mental Health Clinic

### Mentoring Services

Big Brothers Big Sisters of Central Maryland

Family and Children's Services of Central Maryland, Intensive Intervention Program

Harford County Department of Community Services, Kids C.A.N.

Open Doors Career Center, Inc., Bright Futures

### No Cost Services

Abilities Network, Epilepsy Services

Abilities Network, Support Services

**Associated Catholic Charities** 

Big Brothers Big Sisters of Central Maryland

Child Care Links

**Deaf Education Advancement Foundation** 

Harford County Chapter Autism Society of America

Harford County Department of Community Services, Community Mediation

Harford County Department, Office of Drug Control Policy

Harford County Department, Volunteer Connection

Harford County Department of Social Services

Harford County Infants and Toddlers Program

Harford County Local Management Board, System of Care

Harford County Public Library

Harford County Public Schools Office of Early Childhood

Harford County Public Schools Office of Special Education, Child Find

Harford County Public Schools Office of Special Education, Partners for Success

Resource Center

Maryland Coalition of Families for Children's Mental Health

Maryland Disability Law Center

Maryland State Department of Education Office of Child Care

Open Doors Career Center, Inc., Bright Futures

The Family Tree, Parenting Education and Companion Children's Program

Villa Maria, Safe Start

### Parenting Support/Skills

Abilities Network, Project ACT

Abilities Network, Support Services

**Associated Catholic Charities** 

Children and Adults with Attention Deficit Hyperactivity Disorder

Circuit Court of Harford County

Family and Children's Services of Central Maryland, The General Counseling Program

Harford County Department of Social Services, Family Preservation

Harford County Infants and Toddlers Program

Open Doors Career Center, Inc., Bright Futures

Open Doors Career Center, Inc., Child Care Training

The Family Tree, Parenting Education and Companion Children's Program

Treasure Island Therapeutic Day Care, Inc.

Villa Maria, Outpatient Mental Health Clinic

Villa Maria, Safe Start

### Referral Provider

Abilities Network, Epilepsy Services

Abilities Network, Support Services

**Associated Catholic Charities** 

Big Brothers Big Sisters of Central Maryland

Child Care Links

Family and Children's Services of Central Maryland, Intensive Intervention Program Harford County Department of Community Services, Commission on Disabilities

Harford County Department of Social Services

Harford County Public Schools Office of Early Childhood, Early Childhood Education

Harford County Public Schools Office of Special Education, Child Find

Prekindergarten and Kindergarten

Maryland Coalition of Families for Children's Mental Health

Office on Mental Health, Core Service Agency of Harford County

Open Doors Career Center, Inc., Bright Futures

Open Doors Career Center, Inc., Child Care Training

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The Family Tree, Parenting Education and Companion Children's Program

Treasure Island Therapeutic Day Care, Inc.

Villa Maria, Bridges to Success

Villa Maria, Safe Start

Villa Maria, Outpatient Mental Health Clinic

### Referrals Required

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Family and Children's Services of Central Maryland, School Outreach and Advocacy

Program

Family and Children's Services of Central Maryland, School Outreach and Advocacy

Program II

Open Doors Career Center, Inc., Bright Futures

Service Coordination, Inc.

Villa Maria, Bridges to Success

Villa Maria, Safe Start

### Resource Provider

Aberdeen Proving Ground

Abilities Network, Autism Services

Abilities Network, Project ACT

Abilities Network, Epilepsy Services

Abilities Network, Support Services

**Associated Catholic Charities** 

Child Care Links

Circuit Court of Harford County

Harford County Chapter Autism Society of America

Harford County Department of Community Services, Commission on Disabilities

Harford County Department of Community Services, Office on Aging

Harford County Department of Social Services

Harford County Health Department

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Villa Maria, Bridges to Success

Villa Maria, Outpatient Mental Health Clinic

### Respite Care Resources

Aberdeen Proving Ground

Abilities Network, Autism Services

ARC Northern Chesapeake Region

Office on Mental Health, Core Service Agency of Harford County

### Senior Services

Alliance, Inc.

Harford County Department of Community Services, Office on Aging

Harford County Public Library

Open Doors Career Center, Inc., Bright Futures

### Sibling Support Services

Abilities Network, Support Services

Harford County Health Department, School Health Readiness

Harford County Public Schools Office of Special Education, Partners for Success

Resource Center

### Support Groups

Aberdeen Proving Ground

Abilities Network, Epilepsy Services

Abilities Network, Support Services

Children and Adults with Attention Deficit Hyperactivity Disorder

Harford County Chapter Autism Society of America

Open Doors Career Center, Inc., Bright Futures

Treasure Island Therapeutic Day Care, Inc.

### **Trainings**

Aberdeen Proving Ground

Abilities Network, Autism Services

Abilities Network, Project ACT

**Associated Catholic Charities** 

Child Care Links

Coordinating Center for Home and Community Care, Inc., The ACCESS Group

Harford County Department of Community Services, Harford Transit

Harford County Department of Community Services, Kids C.A.N.

Harford County Department of Social Services, Family Preservation

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Harford County Public Schools Office of Special Education, Partners for Success

Resource Center

Maryland State Department of Education Office of Child Care

Open Doors Career Center, Inc., Bright Futures

Open Doors Career Center, Inc., Child Care Training

Villa Maria, Outpatient Mental Health Clinic

Villa Maria. Safe Start

### **Transportation Services**

Harford County Department of Community Services, Commuter Assistance

Harford County Department of Community Services, Harford Transit

Harford County Department of Community Services, Office on Aging

Harford County Department of Social Services, Family Preservation

### Volunteer Resources

Big Brothers Big Sisters of Central Maryland

Chesapeake Therapeutic Riding

Harford County Department of Community Services, Community Mediation

Harford County Department of Community Services, Kids C.A.N.

Harford County Department of Community Services, Office on Aging

Harford County Department of Community Services, Volunteer Connection

Harford County Public Library

### Women's Services

Associated Catholic Charities

Harford County Department of Community Services, Commission for Women

Harford County Department of Community Services, Office of Human Relations

Open Doors Career Center, Inc., Bright Futures

To make revisions or additions to the Early Childhood Resource Directory, please contact the Harford County Local Management Board, 410-638-3166.

Agency name: Aberdeen Proving Ground

**Program name:** Exceptional Family Member Program

**Goal of service:** The Exceptional Family Member Program (EFMP) is a mandatory enrollment program that works with other military and civilian agencies to provide comprehensive and coordinated community support, housing, educational, medical, and personnel services to families with special needs.

Contact information: EFMP (410) 278-2420, Kirk US Army Health Clinic

(410) 278-1720

**Eligibility criteria:** EFMP is a Department of the Army program, which assists eligible family members of active duty or retired soldiers, DA Civilians, Army National Guard and U.S. Army Reserve. The Army defines an EFM as any family member, regardless of age, who has a disability which limits that individual's ability to function on a daily basis and requires ongoing counseling, training, education, therapy or treatment.

**Referral process:** Contact Army Community Service Exceptional Family Member Program or contact the Kirk US Army Health Clinic (KUSAHC)

**How family needs are met:** EFMP will assist eligible family members by locating community support services through information and referral to meet their individual needs.

Specific services: Information/Referral; Respite Care Information; Advocacy; Resource

Directory; Workshops; Support Groups; Relocation Process to link families to other resources: Yes

Agency name: Abilities Network

Program name: Autism Services

**Goal of service:** Work in collaboration with the family to help individuals, age 1-21 with an autism spectrum diagnosis. live a self-sufficient and independent life.

Contact information: Tiffany Hiob, 410-828-7700 x 1266

**Eligibility criteria:** Must be approved by MSDE/DHMH for a min. of 12 hours of service per week. For information on eligibility for the Autism Waiver, contact MSDE at 410-767-1446. Families interested in direct pay services should contact the office.

**Referral process:** Referral through the coordinating center for participants of the Autism Waiver. Self-referral.

**Referral sources:** If a participant of the Autism Waiver you will work with a service coordinator to establish a plan of care and select a service provider. Therefore, referral comes from the coordinating center. Self-referral for those not currently receiving waiver services.

**How family needs are met:** Provide Family Training and support services. Intensive Individualized Support Services (IISS) and respite care provided by Behavioral Support Counselors (BSCs) in the home and in the community.

**Specific services:** Program designed to work in collaboration with the family to help each individual with Autism live a self-sufficient and independent life

**Intensity of services:** Family Training is up to 60 hours a year. IISS up to 30 hours a week. Respite up to 168 hours a year.

Length of service: Varies

**Expertise of staffing:** Family trainers are licensed/certified professionals. Behavioral Support Counselors (BSCs) have college experience in a human service field and/or related work experience in the field.

**Cost to family:** Services are covered for participants on the Autism Waiver. Direct pay services available at the following rates: \$125.00/hr family training, \$40.00/hr IISS, \$25.00/hr. respite. Initial intake is \$150.00

**Case management:** Case management is provided by Family Trainers who work directly with family to decide on intake goals and objectives. BSC's work with consumer to meet these needs. **Process to link families to other resources:** Family Trainers provide information on additional resources. In some cases makes initial contact.

**Funding (restricted to certain uses?):** For participants on the Autism Waiver, funding is restricted.

Agency name: Abilities Network Program name: Epilepsy Services

Goal of service: Help adults and children with disabilities and their families live fuller lives in their

communities

Contact information: Towson: Mary Wontrop, 410-828-7700 x 1246; Aberdeen: Trisha Taylor,

410-272-3712

**Eligibility criteria:** Epilepsy education available to anyone in the community. Scholarship is available to anyone with epilepsy.

**Referral process:** Contact via phone, email, or referral from School Nurse, Neurology Clinic, or various community agencies.

**Referral sources:** Community Health Fairs, School Nurses, Neurology Clinics, Community Agencies, and self referral.

**How family needs are met:** Provides advocacy, education, referral, and assistance to families. **Specific services:** Serves individuals, families and the greater community with epilepsy education, information and referral services, assistance with medical issues, advocacy, support groups and scholarship support

Intensity of services: Varies Length of service: Varies

Expertise of staffing: Bachelors degree and Staff is highly trained in Epilepsy Education.

Cost to family: Free

**Case management:** Case Management Services are provided through our Support Services. **Process to link families to other resources:** Information and Referral services. Please contact Sarah Pinsker at 410-828-7700 x 1259.

Funding (restricted to certain uses?): Very little restriction.

Agency name: Abilities Network

Program name: Project ACT

**Goal of service:** To include children with disabilities in community child care settings and to train educators to provide more inclusive opportunities for children.

Contact information: Laurie Moran, 410-828-7700 x 1250.

**Eligibility criteria:** Families, childcare professionals and education and service agency members are eligible to receive the trainings. Depends on the services offered.

**Referral process:** Project ACT has a hotline, a website, and referrals are usually made by child care providers and/or families by email or by calling.

**Referral sources:** Referrals come from child care staff, Child Find, Infants & Toddlers, Head Start and parents.

**How family needs are met:** This service provides caregivers the training and mentoring to keep children in child care who may have a disability or challenging behaviors.

**Specific services:** Project ACT means All Children Together. There are several different services Project ACT can provide. In Harford County, we can provide child care trainings, mentoring to child care staff, and child consultative services. The child care trainings are on a variety of topics ranging from special needs to child development. All mentoring is provided onsite to child care providers and is directly related to the trainings.

The child consultative services offer on-site observations, assessment and coaching for teachers, child care providers, and parents. Once a referral is made, a Project ACT Consultant will gather information, do observations of the child in the educational setting and then develop an action plan for all.

**Intensity of services:** The intensity of services varies depending on the service. Trainings are usually 3 hours in length. The child consultative services can range from 3 hours per week or more. The services are dependent upon the severity of the behaviors and the overall family and classroom dynamics.

**Length of service:** The length of service varies based on the services offered. The services we offer are on a case-by-case basis.

**Expertise of staffing:** All the Project ACT staff have advanced degrees in education, counseling, child development, or special education. Staff members have expertise with preschool and school age children with disabilities or challenging behaviors.

Cost to family: Free to licensed childcare providers, Head Start and family childcare providers. Parents and teachers welcome to attend for a nominal fee. Based on the grant funding available. Case management: All of the child consultative services include a case management component. Each Project ACT Consultant works with the family, providers, school system and other professionals to deliver the appropriate services based on the needs of the child and family. Process to link families to other resources: Through case management, Project ACT Consultants can provide information on community resources.

Agency name: Abilities Network Program name: Support Services

Goal of service: Help adults and children with disabilities and their families live fuller lives in their

communities

Contact information: Towson: Sarah Pinsker, 410-828-7700 x 1259; Aberdeen: Trisha Taylor,

410-272-3712

Eligibility criteria: Anyone with a disability who resides in our service areas.

**Referral process:** Contact via phone, email, self referral, and various community agencies. **Referral sources:** Community Health Fairs, School Nurses, Neurology Clinics, Community Agencies, and self referral.

**How family needs are met:** Parent to Parent Network for those who have a child with a developmental or other disability. Receive support and talk about questions and concerns. Sibshops program creates opportunities for brothers and sisters who have a sibling with special needs in a recreational setting.

**Specific services:** Family-centered program that focuses on the needs and preferences of adults and families of a child with a disability. Program is designed to assist individuals with a disability, as well as their families and caregivers. Offers services in the areas of financial assistance, support, networking and community-based resources.

**Intensity of services:** Varies based on each individual's needs. **Length of service:** Varies based on each individual's needs.

**Expertise of staffing:** Regional Associates are required to have a Bachelors degree and staff is

highly trained in all areas of support.

Cost to family: Free

Case management: Case Management services are provided on a short term basis.

**Process to link families to other resources:** The Family Empowerment Network (FEN) meets and socializes as an informal support network allowing people to learn about resources and educational opportunities for those with disabilities. Resources are also provided through our Regional Associates and our information and referral service.

Funding (restricted to certain uses?): Varies based on the service.

Agency name: Alliance, Inc.

Program name: Outpatient Mental Health Services

Goal of service: The Alliance Clinic serves children, adolescents, adults & senior citizens with

emotional, mental and behavior disorders. **Contact information:** 410-420-7292

Referral process: Call Intake Coordinator to schedule an intake appointment

Specific services: Psychiatric and psychological interventions, medication monitoring and

adjustment, individual, family and group therapy

Agency name: ARC Northern Chesapeake Region

Program name: Developmental Disabilities Services

Goal of service: Assists people with developmental disabilities to identify and pursue personally

valued lives.

Contact information: 410-836-7177; 1-888-836-7177

**Agency name: Associated Catholic Charities** 

Program name: Catholic Charities Early Head Start of Harford County

**Goal of service:** To provide comprehensive child development services to low-income families with children birth to three years old, and prenatal support and services for pregnant women and their families in Harford County.

Contact information: Kay Klein, Director 410-273-5650, x2223, Cathy Shifflett, Intake

Coordinator 410-273-5650, x2256

**Eligibility criteria:** Family meets 100% or below of poverty level; children ages birth to three years old.

Referral process: Call Cathy Shifflett, Intake Coordinator 410-273-5650, x2256

**Referral sources:** Harford County Infants and Toddlers Program; WIC; Harford County Health Department; Pediatricians; Safe Start; Self referrals/walk-ins

**How family needs are met:** Upon into the EHS program, parents and staff work together on a Family Partnership Agreement (FPA) which includes a Strengths/Needs assessment for the family. From that assessment family goals and action steps are planned to support families toward self-sufficiency. The FPA is updated at least quarterly during the program year.

**Specific services:** Individualized activities to promote growth and development for infants and toddlers; Developmental screening and ongoing developmental assessment for infants and toddlers; Nutritious meals and snacks, along with nutrition education for the family; Inclusive services for children with disabilities; Mental health referral and follow up if needed; Assistance and referrals to community agencies for families in need of food, housing, health services. HOME-BASED

- -Weekly home visits with activities around child development, health, and nutrition for infants and toddlers and their parents.
- -Socialization group activities for children and parents.
- -Prenatal education and health services for pregnant mothers.
- -Family activities.
- -Parenting support.

### CENTER-BASED

- -Full day child care and education program for working parents.
- -Located at the Edgewood Community Parks & Recreation Center.
- -Breakfast, Lunch, and Snack served.
- -Beautiful, Safe, Fun outdoor playground just for infants and toddlers.
- -Field Trips.
- -Parent support and special seminars.

**Intensity of services:** Center-based services are provided in Edgewood Monday –Friday, 9:00 am – 3:00 pm. Home-based services include a weekly 90 minute visit in the home, and a Socialization Group twice a month fro 3 hours each.

**Length of service:** Upon enrollment children and families remain in the program until children reach age out of the program after their third birthday.

**Expertise of staffing:** Teaching Staff must have a minimum of an AA degree in Early Childhood Education, or related field; and a Maryland CDA in Infants and Toddlers. Ongoing professional development requires at least 15 hours of training per year.

Cost to family: All services are Free

**Process to link families to other resources:** Referral systems are in place for staff to refer families to community and county agencies as appropriate.

Funding (restricted to certain uses?): Enrolled Early Head Start families

Agency name: Big Brothers Big Sisters of Central Maryland

**Program name:** Community Based Mentoring Program

**Goal of service:** To help boys and girls grow up to be confident, competent and caring young adults by providing the influence of positive adult role models and the friendship of caring adult

mentors to children whose education, health and safety are threatened.

Contact information: 410-243-4000, www.biglittle.org

Eligibility criteria: Initial referral - Boys: 8 - 12; Girls: 7 - 15. Once matched, children may

remain involved until the 18th birthday or graduation from high school.

Referral process: Interested parents or legal guardians contact the office. The child and parents

are interviewed in their home.

**Referral sources:** Parents or legal guardians

How family needs are met: Mentors are positive role models and friends, and assist in

reinforcing positive behaviors and discourage development of risky behaviors.

Specific services: One-to-one mentoring

Intensity of services: A minimum of two times per month, a few hours at a time.

Length of service: 12 month minimum

**Expertise of staffing:** Professional, degreed staff and supervisors.

Cost to family: No cost

**Case management:** Staff meet with the family prior to enrollment in the program to determine needs and interests of the child. In addition, volunteers are interviewed and screened. Staff carefully match mentors and mentees and provide relationship-building support througho **Process to link families to other resources:** The Match support specialist makes referrals to

appropriate agencies when the need arises.

Funding (restricted to certain uses?): No cost to family

Agency name: Big Brothers Big Sisters of Central Maryland

**Program name:** School Based Mentoring Program

**Goal of service:** To help boys and girls grow up to be confident, competent and caring young adults by providing the influence of positive adult role models and the friendship of caring adult

mentors to children whose education, health and safety are threatened. **Contact information:** 410-243-4000, www.biglittle.org

Eligibility criteria: Children in 2nd through 12th grades (varies by school)

Referral process: Teacher or Guidance Counselor completes a referral form, and

parent/guardian must provide written permission. **Referral sources:** Teacher or Guidance Counselor

How family needs are met: Mentors are positive role models and friends, and assist in

reinforcing positive behaviors and discourage development of risky behaviors.

Specific services: One-to-one mentoring

Intensity of services: Once/week for one hour during the school year. Additional group activities

may be provided through the summer **Length of service**: 12 month minimum

**Expertise of staffing:** Professional, degreed staff and supervisors.

Cost to family: No cost

**Case management:** Staff meet with the child, school guidance counselor, and teacher prior to enrollment in the program to determine the child's needs and interests. In addition, volunteers are interviewed and screened. Staff carefully match mentors and mentees and supervis

Process to link families to other resources: In conjunction with the school, referrals are made

to appropriate agencies on a case by case basis.

Funding (restricted to certain uses?): No cost to family

Agency name: C.H.A.D.D.

Program name: Children and Adults with Attention Deficit Hyperactivity Disorder

Goal of service: A support group for parents and families of children with Attention Deficit

Hyperactivity Disorder.

Contact information: 410-377-0249

Agency name: Chesapeake Therapeutic Riding

Program name: Therapeutic Riding

Goal of service: Provide horseback riding lessons and horse related activities to people with

special needs.

Contact information: 410-569-4983 (office), 410-569-4984 (fax),

www.chesapeaketherapeuticriding.org

Eligibility criteria: Over the age of 2, under 200 pounds

Referral process: 1. Go to website, 2. Click on program, 3. Click on lesson interest form, 4.

Rider intake meeting, 5. Schedule rider if slot is open

Referral sources: N/A

How family needs are met: Physical, cognitive and psycho-social needs are met.

**Specific services:** Therapeutic riding lessons

Intensity of services: One lesson per week, sessions are five weeks long

Length of service: 45 minute lesson

**Expertise of staffing:** All volunteers attend orientation. All instructors are registered therapeutic riding instructors certified by NARHA (North American Riding for the Handicapped Association) **Cost to family:** \$60 per lesson, \$300 per session - Ridership fund is available for financial

assistance. Funds up to \$30 per lesson.

Case management: No

Process to link families to other resources: None

Agency name: Child Care Links

Program name: Resource and Referral Service

Goal of service: Goal of service is to provide resources to child care providers to help improve

the quality of child care and to provide resources to parents to find quality child care.

Contact information: Linda Snyder 443-512-0461

**Eligibility criteria:** Licensed child care provider or community member **Referral process:** Child care provider mailings, community services

**How family needs are met:** We offer a LOCATE: Child Care service for parents, Office of Child Care approved workshops and technical assistance for child care providers, and an Intervention

Specialist.

**Specific services:** LOCATE: Child Care – parents call looking for licensed child care in Harford or Cecil County. They get 5 – 10 referrals plus counseling on what to look for in a quality program and steps on how to interview potential providers. Training Classes- we offer Office of Child Care approved classes that are required for child care providers to take in order to keep their license valid. Technical Assistance – we provide service to child care providers who are looking into becoming credentialed, nationally accredited, or getting their CDA (Child Development Associate). We also help potential providers in opening an in-home or child care center. Intervention Specialist – works with centers and in home providers who are concerned about a child's behavior, social/emotional, or cognitive well-being by observing the child's behavior and environment, making suggestions, and referring out to other agencies as necessary.

Intensity of services: Varies Length of service: Varies

Expertise of staffing: Everyone on staff has at least a Bachelors Degree in Early Childhood

Education or a related field. **Cost to family:** No cost

Process to link families to other resources: Yes

Agency name: Circuit Court for Harford County

**Program name:** Family Services Program

**Goal of service:** Family Court Services has assisted the Court in determining the best interest of the children in child custody and visitation cases. It has maintained a commitment to redirecting the focus of attention to the needs of children and to promoting the constructive resolution of family disputes.

Contact information: (410) 638-3038

**Referral process:** Once a request for hearing is filed, the Family Law Case Coordinator reviews

the case and determines what the issues are and determines the appropriate next step.

Specific services: Alternative Dispute Resolution; Custody/Visitation Mediation; Parent Access Programs; Child Custody Evaluation; Dependency Mediation Pilot Project; Outreach ADR; Pro Se Forms Assistance Project; Co-Parenting Seminars; Successful Parenting When Families Live Apart; Parenting Solutions for High Conflict Families; Children's Group - Coping with parents who live apart; Facilitated Visitation Services; Parent Reunification Services; Referrals for Psychological Evaluations; Adoption Investigations; Home Study Investigations; Domestic Violence Coordinator; Circuit Court Masters

Agency name: Coordinating Center for Home and Community Care, Inc.

Program name: Care Coordination

Goal of service: Facilitates coordination in the community and functions in both privately and

publicly funded arenas.

Contact information: Barbara McCord 410-987-1048

**Specific services:** Care Coordination and Service Coordination is delivered through these programs: The Maryland Medicaid Model Waiver, The Maryland Rare and Expensive Case Management Program (REM), A collaborative program with Amerigroup, Living at Home Waiver program, The Autism Waiver program, The Infants and Toddlers Program

Agency name: Coordinating Center for Home and Community Care, Inc. Program name: The ACCESS Group

**Goal of service:** Offers consultations, assessments, technical assistance and training on the spectrum of issues associated with people with complex medical needs and disabilities.

Contact information: Barbara McCord 410-987-1048

Specific services: ACCESS is responsible for the dissemination of Coordinating Center

publications and for implementing new grant funded projects.

Agency name: Deaf Education Advancement Foundation

**Program name:** Deaf Education Advancement Foundation

Goal of service: To support parents of children with hearing loss and education staff who work

with children who have hearing loss.

Contact information: PO Box 4 Abingdon, MD 21009

Email: support@deafoundation.com

Phone: 410-790-3619

Eligibility criteria: Children 0-18 with some type hearing loss

How family needs are met: Website information, Meetings, Direct support

Specific services: Informational meetings

Social events where families meet

Website with information resources - http://deafoundation.com

Assistance with funding of assistive technology such as hearing aids, fm systems, etc.

**Intensity of services**: varies **Length of service**: varies

Expertise of staffing: Other families with children with hearing loss

Degreed Professionals including Educators

Cost to family: None Case management: No

Agency name: Family and Children's Services of Central Maryland

**Program name:** Child Sexual Abuse Treatment Center

Goal of service: Provides comprehensive long-term treatment for child victims and their families

Contact information: 410-838-9000

Referral sources: DSS and Harford County Child Advocacy Center

Specific services: Provides treatment for child victims and their families, as well as adult

survivors, offers group and individual therapy

Expertise of staffing: Master's level direct service providers

Case management: Yes

Agency name: Family and Children's Services of Central Maryland

Program name: School Outreach and Advocacy Program

Goal of service: School-based program designed to provide early intervention and prevention

services to elementary school children and their families

Contact information: 410-838-9000

Referral sources: School administrators, teachers and counselors

Specific services: Includes individual and family therapy, crisis intervention, and case

management for children attending Bakerfield, George Lisby @ Hillsdale, Roye-Williams, Church

Creek and William Paca/Old Post Road Elementary Schools

Case management: Yes

Funding (restricted to certain uses?): SOAP therapists can serve children who have no

insurance, Medical Assistance and/or third party insurance

Agency name: Family and Children's Services of Central Maryland

Program name: School Outreach and Advocacy Program - Level II

Goal of service: School-based program designed to provide early intervention and prevention

services to elementary school children and their families

Contact information: 410-838-9000

Referral sources: School administrators, teachers and counselors

**Specific services:** Intensive school based case management for children who are demonstrating disruptive behaviors at Bakerfield, George Lisby @ Hillsdale, Roye-Williams, Church Creek,

Meadowvale and Joppatowne.

Case management: Yes

Agency name: Family and Children's Services of Central Maryland

**Program name:** Intensive Intervention Program

Goal of service: Provides intensive service to youth referred by the Department of Juvenile

Justice identified as needing increased supervision and support

Contact information: 410-838-9000

Referral sources: Department of Juvenile Justice

**Specific services:** Utilizes a case management approach working with families and children in home and in school to provide mentoring, referrals and a multi-team approach to treatment.

Agency name: Family and Children's Services of Central Maryland

**Program name:** The General Counseling Program

Goal of service: Individuals, families, couples, parent/caregivers and children can have access

to counseling services.

Contact information: 410-838-9000

Specific services: Offers highly skilled professional assessment and intervention in the areas of

mental health, parenting skills, domestic violence, child abuse/neglect, blended families,

separation and divorce and loss of a significant other.

Expertise of staffing: Licensed therapists

Funding (restricted to certain uses?): Accepts third party insurance and Medical Assistance as

well as a sliding scale fee

Agency name: Harford County Chapter Autism Society of America

Program name: Autism Support Group

Goal of service: Support family, friends, professionals and individuals affected by autism and

autism spectrum disorders

**Contact information:** Ruth Good, President (410) 879-4643 or (410) 836-7177 ext. 617, email bkgood@comcast.net. Support Group meets the 3rd Monday of each month at McFaul Activity

Center, 525 W. MacPhail Road, Bel Air, MD 21014

Eligibility criteria: None

Referral process: No referral needed

**How family needs are met:** Provides support and information **Specific services:** Guest speakers and general support

Length of service: 7-9pm, 3rd Monday of the month. Exceptions are January and February,

meet Tuesdays due to national holidays.

Expertise of staffing: Parents

Cost to family: None Case management: No

Process to link families to other resources: Yes Funding (restricted to certain uses?): N/A

Agency name: Harford County Department of Community Services

Program name: Cal Ripken, Sr. Cancer Support Fund

Goal of service: To provide support to cancer patients and their families with unmet needs.

Contact information: Sharon Grzanka 410-638-3389

Eligibility criteria: Individuals with a diagnosis of cancer and financial needs not met by other

resources.

Referral process: Contact 410-638-3389.

Referral sources: Individuals, families, health care providers, etc.

Specific services: Provides financial assistance to cancer patients and their families.

Agency name: Harford County Department of Community Services

Program name: Commission for Women

Goal of service: To promote the economic, social and political equality of women and strives to

be the visible resource for women in Harford County.

Contact information: 410-638-3150

**Specific services:** Provides scholarship awards for girls and women seeking post-secondary education. Annual Women's History Month Luncheon supports the scholarship program.

Agency name: Harford County Department of Community Services

**Program name:** Commission on Disabilities

Goal of service: To ensure that people with disabilities are afforded the same rights, services

and opportunities as people without disabilities.

Contact information: 410-638-3373 voice/TTY or disability@harfordcountymd.gov Specific services: Information and referral; Harford County Government Americans with Disabilities Act compliance; disability-related projects and services; community education; bienial Expo for Transitioning Youth; on-line legislative guide; annual Disability Employment Awards Luncheon; interactive web page at www.harfordcountymd.gov/services/disabilities

Agency name: Harford County Department of Community Services

Program name: Community Mediation

Goal of service: To provide citizens with an effective and efficient process to resolve disputes

through mediation.

Contact information: 410-638-4807
Eligibility criteria: Harford County residents

Referral process: Contact the Mediation Program at 410-638-4807 or

mediation@harfordcountymd.gov.

Referral sources: Courts, police, civic groups, community organizations, government agencies,

friends and family.

**Specific services:** Trained volunteer mediators guide parties involved in a dispute through an informal process that helps those involved to identify issues and generate their own resolutions. Mediation allows the parties to reach an agreement without labeling someone a winner or loser, and the parties have more control over the outcome of their dispute than they would in a court or administrative hearing. Participation is voluntary and the process is confidential.

Expertise of staffing: Trained mediators.

Cost to family: Free service

**Agency name: Harford County Department of Community Services** 

Program name: Commuter Assistance

Goal of service: To connect individuals with commuting options through information about

MARC trains, mass transit and biking alternatives.

Contact information: 410-638-3103

**Specific services:** Through Harford Commuter Assistance, drivers who are tired of commuting alone can take advantage of a free car and vanpool matching service. Commuters who register with Harford Commuter Assistance are sent a personalized list of other commuters who go in the same direction at approximately the same time.

Agency name: Harford County Department of Community Services

**Program name:** Harford Transit

Goal of service: To provide dependable and effective transportation to the county's transit-

dependent population by connecting populations centers.

Contact information: 410-612-1621

**Specific services:** 10 public bus routes operating Monday through Friday, as well as curb-to-curb service for the elderly and persons with disabilities. Individualized travel training as well as

"You Can Ride...Harford Transit" Train the Trainer Curriculum.

Cost to family: Regular bus fare is \$1.00; reduced fare for eligible riders. Curb-to-curb services

is \$2.00 one-way. Call 410-612-1621 for additional information and schedules.

**Agency name: Harford County Department of Community Services** 

Program name: Homeless Services

**Goal of service:** To prevent homelessness as often as possible; to coordinate care for homeless individuals and families so they may become self-sufficient as quickly as possible; and to develop more affordable, permanent housing for individuals and families, especially those with disabilities.

Contact information: 410-638-3389

**Specific services:** The Harford Roundtable is a committee formed to create a network of services, known as the "Continuum of Care", needed to help a homeless person or family become self-sufficient. The Roundtable develops and executes the plans in the Homeless Continuum of Care System. The Community Development Review Board (CDRB) reviews and makes recommendations for the funding awarded for activities that support the goals outlined by the County in the Consolidated Plan.

Agency name: Harford County Department of Community Services

Program name: Kids C.A.N.

Goal of service: To promote mentoring in Harford County and to identify and provide

opportunities for caring adults to help young people succeed in life.

Contact information: 410-638-3381

**Specific services:** Assists more than 30 mentoring programs. Provides a one-hour training session for mentors. Matches mentors to mentoring program that best suits their interests, time & talents. Coordinates opportunities for mentors to network & learn new skills. Recognizes mentors for their commitment to our youth.

Agency name: Harford County Department of Community Services

Program name: Office of Drug Control Policy

**Goal of service:** To reduce problems resulting from alcohol, tobacco and other drug use; to promote the healthy development of individuals; to delay the onset of first use by young people; and to primarily direct efforts to those who do not have an identified alcohol, tobacco, or substance use problem.

Contact information: 410-638-3333

**Specific services:** Across Ages Youth Program; All-Stars Youth Program; Active Speakers Bureau; Audio/Visual/Information Library – free resources include informational brochures and videos for public use; Community Events; Data Bank; FACE-IT (Faith Activated Community Empowering Intervention Training); Information and Referral; Kids C.A.N. (Caring Adult Network of Mentors); North Harford Middle School Traveling Company; Juvenile Drug Court; and DUI Drug Court.

**Agency name: Harford County Department of Community Services** 

Program name: Office of Human Relations

**Goal of service:** To act as a liaison on human relations matters between Harford County Government, various governmental and private agencies and the local community.

Contact information: 410-638-3150

Specific services: The Human Relations Commission is an advisory board under the County Code to study the nature and causes of social friction in the community and to make recommendations to the County Executive and County Council with a view toward alleviating social problems and promoting equality, understanding and harmonious relations among the citizens of the county. The Commission hosts the Minority and Women Business Owners Luncheon, the Joseph Bond/Martin Luther King Humanitarian Awards, Good Neighbor Awards, and the Cross Cultural Counseling Conference.

Agency name: Harford County Department of Community Services

Program name: Office on Aging

**Goal of service:** To provide support to persons age 50\* and over to live full, productive and satisfying lives.

Contact information: 410-638-3025

Eligibility criteria: Harford County residents 50 years of age and older. \*Some services require

a person to be age 60 or over.

Referral process: Contact 410-638-3025 or hcaging@harfordcountymd.gov .

**Specific services:** Caregiver support; Housing Information; In-Home Care; Information and Assistance; Long Term Care Ombudsman; Medicaid Waiver; Senior Health Insurance Assistance

Program (SHIP); Senior News; Transportation; Senior Activity Centers and Volunteer

Opportunities.

Expertise of staffing: Varies.

Cost to family: Many programs are free; some require fee. Call 410-638-3025 for more

information.

Case management: Outreach case management component for eligible seniors

### Agency name: Harford County Department of Community Services

Program name: Volunteer Connection

Goal of service: To connect individuals who wish to volunteer with nonprofit organizations who

need volunteer assistance.

Contact information: 410-638-4444

**Specific services:** Volunteers are referred to possible volunteer sites based upon their interests, skills, geographic preference, and availability. Prospective volunteers are given a list of possible sites, a phone number, and a contact person. Also, Kidway at the Harford County Farm Fair and Harford's Most Beautiful Volunteer Recognition.

Cost to family: Free

### Agency name: Harford County Department of Social Services

**Program name:** Family Preservation

Goal of service: Promoting family stability and positive family functioning, thus lowering the risk

of child maltreatment and/or removal from the home for children and youth

Contact information: 410-836-4700

Eligibility criteria: Families with children, ages birth to 18, who reside in Harford County; and

must meet the agency definition for risk of out of home placement

Referral process: Self or agency referral

Referral sources: Department of Social Services, Department of Juvenile Services, Health

Department, Harford County Public Schools, and Core Service Agency

**How family needs are met:** The Family Preservation program teaches and empowers families to take control of their lives and provide a nurturing and safe environment for their children.

**Specific services:** The program offers intensive time limited home and community-based services to referred families through: coaching to improve parenting skills, individualized life skills training for family members and linkages to formal services and informal support.

**Intensity of services:** Five face-to-face contact hours per week (intensive phase); two face-to-face contact hours per week (step down phase).

**Length of service:** Six weeks (intensive phase), up to 120 days (step down phase, once family has completed intensive phase).

Cost to family: No cost

**Case management:** Yes, assistance is provided to ensure family stability through access to public benefits, housing, utility and/or transportation needs. In addition, appropriate connections are made to community resources, such as schools, health providers, juvenile servi

**Process to link families to other resources:** Yes, each family is assessed for needed supports by the assigned Family Support Advocates. Based on this assessment, each family is then linked to community resources and support systems (such as legal, social services, and healthcare) in order to assist with achieving short0term and long-term goals for their family.

**Funding (restricted to certain uses?):** Funding for this program is restricted with the exception of a small fund-Title IV-available to address participant emergency and urgent needs related to maintaining their children in the home.

Agency name: Harford County Department of Social Services

Program name: Social Services

Goal of service: Protect vulnerable children and families and empower families to be self-

sufficient

Contact information: 410-836-4700

Eligibility criteria: Harford County residents

Referral process: In person, telephone, self-referral, anonymous referrals, agency referrals

Referral sources: Schools, medical, community, family, neighbors and self

Specific services: Provides referrals, advocacy, case management, financial assistance

Intensity of services: Varies Length of service: Varies

Expertise of staffing: Paraprofessional and professional, parent aide - LCSW

Cost to family: No cost

Case management: Varies, case management activities are provided to increase self-sufficiency

Process to link families to other resources: Yes, case worker/management Funding (restricted to certain uses?): Unrestricted, but varies according to service

**Agency name: Harford County Health Department** 

Program name: Dental Care Clinic

Goal of service: This state of the art dental facility is open to children with Medical Assistance

and some who are uninsured.

Contact information: (443) 922-7670-By appointment only

**Specific services:** The Harford County Health Department serves the dental needs of county residents through a facility in Edgewood (in the Edgewood Plaza, next to Provident Bank, across the street from the library). Services will initially be targeted to youth ages 1-18 who are on

medical assistance.

Agency name: Harford County Health Department

Program name: Health Care for the Homeless

Goal of service: Provides a comprehensive system of medical services and intensive case

management designed for a unique and vulnerable population.

Contact information: 410-638-3060 Referral process: Self referral

**How family needs are met**: Medical assistance can be accessed through the mobile health van which travels throughout Harford County. Call 410-638-3060 for the schedule and location of the

van.

Specific services: Case Management: Medical history and physicals; HIV counseling, testing, and referrals. Medical referrals; Follow up medical problems: Health education

and referral; Medical referrals; Follow-up medical problems; Health education

Medical Services: Intake assessment; Information and referrals for food, shelter, etc.; Individual counseling; Prescription and medical supply assistance; Insurance application assistance; Information and referral to substance abuse treatment; Individual HIV risk reduction counseling

Case management: Yes

Process to link families to other resources: Yes

Agency name: Harford County Health Department

Program name: School Health Readiness

**Goal of service:** The School Health Readiness Program is committed to providing health care, mental health care, and preventive services to students who may lack the access to health care.

Contact information: (410) 612-1734

**Specific services:** Services are provided at Edgewood, Hall's Cross Roads, Magnolia, and William Paca/Old Post Road elementary schools. The program provides health care and prescriptions to school children, their younger siblings and other family members in the school clinic. Other initiatives include Flu-Mist, Physical Examinations, Lead Testing, Personal Hygiene Education, Immunizations, Asthma Education, Vision and Hearing Screenings, and Lice Screenings.

**Expertise of staffing:** Two Nurse Practitioners and a Social Worker serve these schools each week.

Agency name: Harford County Infants and Toddlers Program

**Program name:** Infants and Toddlers Program

**Goal of service:** Provides early intervention services to children, birth to age three, who have delays in development, are demonstrating atypical development, or who are at risk for

developmental delay due to a diagnosed condition

Contact information: 410-638-3823

**Eligibility criteria:** Children under 3 years of age, who have a diagnosed condition known to lead to a developmental delay; have a 25% delay in any area of development; or are demonstrating atypical development.

**Referral process:** Call the Infants and Toddlers Program at 410-638-3823 **Referral sources:** Child's parents, health care providers, social workers **How family needs are met:** Family education and support, counseling

**Specific services:** Types of services include: evaluation, service coordination, audiology, physical therapy, occupational therapy, speech therapy, special instruction, psychological, social work

Intensity of services: Varies Length of service: Varies

**Expertise of staffing:** Provided by the Harford County Public School System, Harford County Health Department, Harford County Department of Social Services and other private agencies

Cost to family: No cost

Agency name: Harford County Local Management Board

Program name: System of Care

Goal of service: Harford County's multiple points of entry approach, meaning there is "no wrong

door" for children and families to receive services.

Contact information: 410-638-3166

Eligibility criteria:

Referral process: Self referral

Referral sources: Any agency in Harford County, self referral

How family needs are met: Service agencies in the County can link families to the System of

Care to be able to access necessary resources

Specific services: The System of Care has three entities: the Department of Community Services Resource Guide is available online at http://www.harfordcountymd.gov/services; 211 Maryland First Call for Help helpline allows callers to receive assistance in locating resources throughout the County. Callers with Verizon may call 211 directly, those without Verizon can access 211 via 1-800-492-0618; Family Navigator (also see Maryland Coalition of Families for Children's Mental Health), assists children and families in finding resources, offers referrals and linkage to services, supports, advocates and empowers the family, can also assist in the completion of forms and applications for services.

**Intensity of services:** Resource Guide and 211 are resource and referral services only, the Family Navigator provides more intense services to families.

**Length of service:** The length of service by the Family Navigator depends on the need of the family, however services are not long-term.

Expertise of staffing: The Family Navigator is a legacy parent who has cared for children with

special needs

Cost to family: No cost Case management: No

Process to link families to other resources: Yes, the Family Navigator links families to the

appropriate services and supports for their child and family

Agency name: Harford County Public Library

Program name: Ask Us Now!

**Goal of service:** 24/7 live online interactive service **Contact information:** http://www.askusnow.info/

**Specific services:** Maryland AskUsNow! is a 24/7 live online interactive service for the residents and students of the State of Maryland. The librarian should be able to take you to useful websites and will communicate with you using Internet chat. A normal session lasts between 5 and 20 minutes. During the chat, the librarian may suggest that your question be forwarded to an expert or your local library for an answer via e-mail. Follow-up replies by e-mail can be expected within

72 hours.

Cost to family: No cost

**Agency name: Harford County Public Library** 

Program name: Harford County Public Library

Goal of service: Provide access to information and to promote the love of reading within the

community

Contact information: 410-638-3151 x. 2551; Riverside Administrative Offices 410-272-5600

Eligibility criteria: None Referral process: N/A Referral sources: N/A

**How family needs are met:** The library provides materials in a variety of formats (print, DVD's, CD's, developmental toys, etc.), programs for children and parents, access to information,

including names and contacts for agencies

**Specific services:** Opening the Gift-librarian presents pre-school story times in the homes of licensed day care providers; Sharing the Gift-volunteers present library staff prepared story times in day care centers and pre-schools; Regularly scheduled story times that incorporate emergent literacy techniques; Senior Service-literacy vans.

Intensity of services: Services for children from birth through adulthood

**Length of service:** Open year round, Bel Air Library open 56 hr/wk (May-Sept), rest of year is open additional 5 hours on Sunday. Other 10 branches hours vary. Information available 24/7 online (www.hcplonline.info)

**Expertise of staffing:** Range from high school degree to college or graduate degrees, staff attend workshops and trainings pertaining to the needs of young children and how to interact and share this information with parents.

Cost to family: No cost Case management: N/A

Process to link families to other resources: If resource contact is requested, it will be supplied.

Agency name: Harford County Public Schools Office of Early Childhood

**Program name:** Early Childhood Education Prekindergarten and Kindergarten

Goal of service: Prekindergarten – admit at risk (defined by socio-economic status) age eligible

four year olds. Provide full day kindergarten program. **Contact information:** Ginny Smith, 410-588-5252

Eligibility criteria: Prekindergarten: 4 years old by Sept. 1, state definition of poverty, application

process; Kindergarten – all age eligible 5 year old (September 1), registration

Referral process: Public information

Referral sources: Within school system through counselor, teacher, and pupil personnel workers

How family needs are met:

Specific services: Both prekindergarten and kindergarten prepare children for the beginning

years of public education

Intensity of services: Prekindergarten – 4 sites with full day prekindergarten; 3 sites with early

childhood inclusion program; all other programs are 2.5 hours A.M. and P.M.

Length of service: School year

Expertise of staffing: Bachelors in Early Childhood

Cost to family: No cost Case management: No

**Process to link families to other resources:** If children are enrolled in the public school programs and if needs become apparent referrals can be made by the teacher to a variety of

sources, i.e., special education, ESOL.

Funding (restricted to certain uses?): Prekindergarten is restricted by funding – only 17

programs in 32 schools

### Agency name: Harford County Public Schools Office of Special Education

Program name: Child Find

Goal of service: To locate and identify students with disabilities residing in Harford County

Contact information: Child Find Office 410-638-4386, 410-638-4387

Eligibility criteria: Children must have an educational disability, identified by an IEP team.

Referral process: Families can contact the Child Find Office to refer their children.

Referral sources: Families

**How family needs are met:** Information is provided to parents through consultation. **Specific services:** Identification of children with disabilities, services to eligible children as

outlined on their Individual Education Plan.

**Intensity of services:** Determined by the Individual Education Plan **Length of service:** Determined by the Individual Education Plan

Expertise of staffing: Certified Special Education Teachers and Speech Pathologists

Cost to family: No cost Case management: Yes

Process to link families to other resources: Information is provided to the family as needed.

### Agency name: Harford County Public Schools Office of Special Education

**Program name:** Harford County Partners for Success Resource Center

**Goal of service:** The Partners for Success Resource Center, was established as a part of each local school system in Maryland. The goal of PFS is to provide the knowledge and assist development of essential skills supporting parents and professionals working together as equal partners in the educational decision making process. Specifically, PFS seeks to: increase parental involvement in the special education decision making process; provide information and resources about disabilities and community services; assist families in resolving concerns and to make informed decisions regarding their child's education: and to increase collaborative relationships through training and information.

**Contact information:** Partners for Success Resource Center, Center for Educational Opportunity (CEO) Annex, 253 Paradise Road, Aberdeen, Maryland 21001

410-273-5579 Fax 410-273-5599. Partners.success@hcps.org

Eligibility criteria: Partners for Success works with families and educators of children with

disabilities in Harford County.

Referral process: Call or email Partners for Success

**How family needs are met:** The needs of both families and professionals are met by phone, email and in person consultation.

**Specific services:** The Partners for Success Resource Center provides special education resources including a multi media lending library with resources available, a computer set-up with internet access and Board Maker Programs; an information and referral center to answer questions, and assistance with the IEP (Individual Education Program). Many different workshops are offered throughout the year including specific disabilities, ADHD, Writing IEP's, Behavior Interventions, Getting Organized, Sibshops (a program for brothers and sisters), Understanding Special Education, Make & Takes and seminars especially designed to meet the needs of families and educators in Harford County. Information and referral to other agencies, newsletters, information about local, state and national parent organizations, and information about local state and national workshops are also shared.

**Expertise of staffing:** The parent coordinator is a teacher as well as a parent of a child with disabilities. The educational coordinator is a special education teacher.

Cost to family: No cost

Process to link families to other resources: Through phone and in person meetings.

Funding (restricted to certain uses?): This service is open to all.

### Agency name: Maryland Coalition of Families for Children's Mental Health

Program name: Harford County Family Navigator

**Goal of service:** To empower other families caring for children with special needs by providing individual family-to-family support, education, advocacy, coaching information and referral and follow-up.

Contact information: Michelle Washington 410-420-9880; 443-504-4509

Eligibility criteria: Open to all families with intensive needs

Referral process: Through various child serving agencies, phone calls, via email, etc.

Referral sources: The United Way 211, Child Serving Agencies, Library, Community resources,

Local Government and self-referrals

How family needs are met:

**Specific services:** (1) Respond to request for referrals to assist families caring for children with special needs. (2) Facilitate a process (or develop a plan) to clarify the problems, provide emotional support, identify needs and strengths, and identify resources including: appropriate levels of service, entitlements, community guidance in completing forms and applications, reviewing documents such as IEP's or reports with families to ensure they fully understand documents, empowering families to effectively articulate their concerns and needs, accompanying families to meetings, and educating families on laws, policies and procedures.

Intensity of services: Varies Length of service: Varies

**Expertise of staffing:** The Family Navigator is a legacy parent who has cared for children with special needs; experienced in understanding systems of care; knowledge of laws and policy related to special education, mental health and other disabilities; prior family support expe

Cost to family: No cost Case management: No

Process to link families to other resources: The Family Navigator links families to resources

based upon their needs

### Agency name: Maryland Disability Law Center

Program name: Maryland Disability Law Center

Goal of service: Provides free legal representation to MD residents with disabilities if the legal

issue falls within annual priorities.

Contact information: (410) 727-6352 ext. 0 (toll free 800-233-7201 ext. 0) for intake, Monday-

Friday 10am-noon

Eligibility criteria: MD resident with a disability and legal issue within our priorities, see

mdlclaw.org

Referral process: Call intake office Monday-Friday 10am-noon

Specific services: Legal representation, advocacy, technical assistance on legal issues, etc.

Expertise of staffing: Attorneys and paralegals

Cost to family: None Case management: No

Agency name: Maryland State Department of Education Office of Child Care

Program name: Child Care Licensing

Goal of service: License, monitor and inspect child care facilities

Contact information: Gary Kosyjana (410) 272-5358

Eligibility criteria: None Referral sources: Self-referral

**How family needs are met:** Provides licensed settings for parents in need of child care **Specific services:** Licensing staff conduct orientations for prospective providers of care.

Thereafter, initial and ongoing inspections are conducted to determine compliance with child care

regulations

**Intensity of services:** After the program begins operation, an announced inspection is conducted every two years. Additionally, an unannounced inspection is conducted at least once every twelve months.

**Length of service:** Provided as long as the program wishes to operate and remains in compliance

**Expertise of staffing:** Licensing staff have bachelor degrees in Early Childhood Education (ECE) or a related field, or an AA degree in ECE with additional experience

Cost to family: There are no fees from the licensing office, but costs are incurred in establishing the business

**Case management:** Oversight is provided through inspections and technical assistance **Process to link families to other resources:** The Office of Child Care also funds a Statewide Child Care Resource network. The local Child Care Resource Center is operated by Child Care Links which is a resource and referral service for parents and training and technical assistance to child care facility staff.

Agency name: Office on Mental Health/CSA of Harford County

Program name: Mental Health Services

Goal of service: Provide information and referrals to families and providers.

Contact information: Jennifer Cozad, 410-803-8726

Eligibility criteria: Varies depending on program, usually Medical Assistance (MA) and axis I

diagnosis (SED)

Referral process: Varies Referral sources: Varies

How family needs are met: Many programs are in-home, community-based, focus on needs and

strengths of families

**Specific services:** Client Support Funds can help consumers pay for eviction prevention and security deposits. One time only up to \$500 per fiscal year, referral form completed by service provider; In-Home/Out of Home Respite provides a break for caregivers/family of a mentally ill child, must have MA, axis I diagnosis, and be at risk for an out of home placement, referral completed by service provider.

Intensity of services: Varies Length of service: Varies

Expertise of staffing: Varies, usually licensed mental health professionals

**Cost to family:** Varies, usually none to a small amount (co-pay)

Case management: Varies

**Process to link families to other resources:** Yes, either directly through CSA or other service providers

Agency name: Open Doors Career Center, Inc.

Program name: Bright Futures

Goal of service: Help young parents cope with difficulties and responsibilities of premature

parenthood

**Contact information:** Denise Afartchao 410-297-6590 x. 107 **Eligibility criteria:** Pregnant and parenting teens aged 14-21

Referral process: Through schools, DSS or other local organizations

Referral sources: Open Doors refers to local organizations that are equipped to meet the client's

needs

How family needs are met: Parenting classes, workshops

**Specific services:** Support group, on-on-one counseling, mentors. Open Doors also serves senior citizens, displaced homemakers, women involved in the criminal justice system. We also conduct training for licensed childcare providers in Harford and Cecil counties.

Intensity of services: 1-4 hours/week, depending on individuals needs

Length of service: 12 months, longer if needed

Expertise of staffing: Bachelors degree, extensive experience in dealing with pregnant and

parenting teens

Cost to family: No cost

Case management: Yes, counselor and client decide on intake goals and objectives, counselor

works with the client to meet those needs

Process to link families to other resources: Yes, depending on needs, counselor refers, or in

some cases, makes first contact

Funding (restricted to certain uses?): Open Doors receives both restricted and unrestricted

dollars

Agency name: Open Doors Career Center, Inc.

**Program name:** Child Care Training

Goal of service: State approved training to maintain child care license and parenting classes

license

Contact information: Susan Allen 410-297-6590

Eligibility criteria: N/A

Referral process: N/A, although do get referrals from MSDE-OCC

How family needs are met: Provides best practices/child development knowledge to caregivers

and parents

**Specific services:** 2-3 hour workshops for parents/providers.

Intensity of services: about 3 hours

Length of service: As needed/available year round

**Expertise of staffing:** Bachelors degree + required training to maintain approved status

Cost to family: \$20 per 3 hour workshop

Case management: No

Process to link families to other resources: No formal process, but often refer

providers/parents to other agencies (e.g. Project ACT or Child Find) **Funding (restricted to certain uses?):** Not grant funded at this time.

Agency name: Service Coordination, Inc.

**Program name:** Youth Service Coordinator

Goal of service: Service Coordination helps adults and children with developmental disabilities

get the services that allow them to fulfill their goals in life.

Contact information: PH: 410-893-0393, 0397

TTY: 410-893-0397

Eligibility criteria: Must be receiving Developmental Disabilities Administration (DDA) services

**Referral process:** Through Maryland DDA **Referral sources:** DDA- www.ddamaryland.org

How family needs are met: Meets with you and your family in your home to gather information

about your needs, preferences, and desires for supports and services

**Specific services:** Talk to people about their dreams and experiences, and design plans based on these; Help locate supports and services to meet people's preferences and needs; Review supports and services periodically to be sure they continue to meet people's needs; Assist people in locating their own supports and in advocating for themselves; Identify service gaps and try to make changes in the service system; Provide community education

**Expertise of staffing:** Originally a Division of The Arc of Frederick County (www.arcfc.org), Service Coordination brings the expertise, reputation, the staff and values that have been developed over the years to this new organization.

Process to link families to other resources: Yes Funding (restricted to certain uses?): DDA funds

Agency name: The Family Tree

Program name: Parenting Education and Companion Children's Program

Goal of service: To strengthen families, enhance child development, promote positive parenting

skills and to prevent child abuse and neglect.

Contact information: 410-420-6920

Eligibility criteria: Parents or caregiver with children under 18 years and their children

Referral process: Families may self-refer or be referred through community-based organizations

Referral sources: Self-referral; Department of Social Services; Child Protection Services;

Probation Departments; Family Courts; Schools: Faith-based Organizations

**How family needs are met:** Services are provided through the use of best practice curriculums in a classroom style setting that promotes and empowers families to take control of their lives and provide a nurturing and safe environment for their children.

**Specific services:** Parenting education and child social and emotional skills development. **Intensity of services:** Classes meet for two hours per week for up to 12 week sessions; classes are held county wide.

Length of service: Classes are 6 to 12 weeks. Individual workshops are also conducted.

Expertise of staffing: Bachelors in Behavioral Science

Cost to family: No cost Case management: No

**Process to link families to other resources:** Yes, with permission of the primary caregiver, referrals are made to the appropriate support source; families also are referred to the Family

Tree's 24-hour Stress Line.

Funding (restricted to certain uses?): Restricted dollars

Agency name: Treasure Island Therapeutic Day Care, Inc.

Program name: Treasure Island Therapeutic Day Care, Inc.

Goal of service: To offer comprehensive care, education and therapy services to children with

special needs and their families in a comfortable and convenient location. **Contact information:** (410) 569-1141, www.treasureislanddaycare.net

**Eligibility criteria:** Children ages 6 weeks to 21 years of age with special needs.

Referral process: Self-referral

How family needs are met: Dedicated to providing the entire family with the means to care for

and enjoy their child and grow, develop, and learn together.

**Specific services:** Licensed child care center for special needs children ages 6 weeks to 21 years of age; Physical Therapy and Occupational Therapy available onsite; Center is open Monday through Friday, 7:00am-6:00pm; Referral for specialized services; Seminars/continuing

education for families; Parents group; Quarterly newsletter; Social events for families; Day care vouchers (POC) accepted.

**Expertise of staffing:** Managing Director has 20 years experience in pediatric physical therapy, with a masters and doctorate in PT. Co-director has 14 years experience as an occupational therapist with a bachelor's degree in OT.

**Process to link families to other resources:** Will provide referral services for equipment, social service and educational resources as appropriate.

Agency name: Villa Maria

Program name: Bridges to Success

Goal of service: Divert youth from involvement in the Department of Juvenile Services

Contact information: (410) 676-4002

Eligibility criteria: Youth in middle and high school who present behaviors of truancy, running

away or general family conflict

Referral sources: DJS, DSS or a school

How family needs are met: Specific services: Community and school-based services as well

as information and referral services

Length of service: Generally 90-120 days

Case management: Yes

Agency name: Villa Maria
Program name: Safe Start

**Goal of service:** Safe Start is an early assessment and intervention program focusing on preventing child abuse and neglect by providing screening and referral/intervention services to families with children between the ages of 0-6.

Contact information: (410) 676-4002

Eligibility criteria: Harford County families with a child from 0-6 years of age.

**Referral process:** Families are referred by agencies currently involved with the family. **Referral sources:** Harford County Department of Social Services, Harford County Health Department, Infants and Toddlers Program, Head Start and Early Head Start, Harford County Partnership for Families, other community agencies.

**How family needs are met:** In-home services are provided as well as referral to other agencies. **Specific services:** Counseling, mentoring, parent training, problem solving, communication skills, family organizations training.

Intensity of services: A minimum of two hours per week is provided to families.

**Length of service:** 90 days **Cost to family:** None

Agency name: Villa Maria

Program name: Outpatient Mental Health Clinic

Goal of service: Provides outpatient behavioral health services to children, adults and families.

**Contact information:** (410) 676-4002

Eligibility criteria: Accepts Medical Assistance or Pharmacy Assistance recipient, or eligible for

Medical Assistance or Pharmacy Assistance

Referral process: Call intake coordinator to schedule an appointment

**How family needs are met:** Services include individual, family and group therapy,

parent/guardian training in behavioral health, case coordination services, psychiatric evaluation and consultation, medication management (as part of therapy), school-based behavioral health services, general information, and referral services.

Agency name: Wilson Community Center

Program name: Community Center

**Goal of service:** A multi-purpose community facility open to the public daily for the purposes of education, programming, meetings, counseling, recreation and social services. The center also

offers after-school programs for children in grades K-8.

Contact information: 410-836-3555

Agency name: YMCA

Program name: Child care programming

Goal of service: Offers quality child care programming

Contact information: 410-836-5075

Agency Name	Name of Program	Advocacy	Case management	Counseling	Child care services	Dental services	Disability services	Discrimination services	Drug abuse prevention	Early intervention	Financial assistance	Health Services	Homeless services	Housing financial assist.	Mediation services	Mental health services	Mentoring services	No cost services	Parenting support/skills	Referral provider	Referrals required	Resource provider	Respite care resources	Senior services	Sibling support services	Support groups	Trainings	Transportation services	Volunteer opportunities	Women's services
Aberdeen Proving Ground	Exceptional Family Member Program	х					Х															Х	Х			Х	Х			
Abilities Network	Autism Services	Х					Х															Х	Х				Х			
Abilities Network	Epilepsy Services	х	х				Х				х							х		Х		х				х				
Abilities Network	Project ACT		Х		Х		Х												Х			Х					Х			
Abilities Network	Support Services		Х				Х				Х							Х	Х	Х		Х			Х	Х				
Alliance Inc.	Outpatient Mental Health Services		Х	Х												Х								Х						
ARC Northern Chesapeake Region	Developmental Disabilities Services	Х					Х																Х							
Associated Catholic Charities	Catholic Charities Early Head Start				Х		Х			Х								Х	Х	Х		х					Х			Х
Big Brothers Big Sisters of Central Maryland	Community Based mentoring		Х														Х	Х		Х									х	
Big Brothers Big Sisters of Central Maryland	School Based mentoring		Х														Х	Х		Х									х	
C.H.A.D.D.	Children and Adults with																		Х							Х				

Agency Name	Name of Program	Advocacy	Case management	Counseling	Child care services	Dental services	Disability services	Discrimination services	Drug abuse prevention	Early intervention	Financial assistance	Health Services	Homeless services	Housing financial assist.	Mediation services	Mental health services	Mentoring services	No cost services	Parenting support/skills	Referral provider	Referrals required	Resource provider	Respite care resources	Senior services	Sibling support services	Support groups	Trainings	Transportation services	Volunteer opportunities	Women's services
	Attention Deficit Hyperactivity Disorder																													
Chesapeake Therapeutic Riding	Therapeutic Riding						Х																						Х	
Child Care Links	Resource and Referral Service				Х													х		х		х					х			
Circuit Court of Harford County	Family Services Program														Х				Х		Х	Х								
Coordinating Center for Home and Community Care, Inc.	Care Coordination	Х	Х				Х																							
Coordinating Center for Home and Community Care, Inc.	The ACCESS Group						Х																				х			
Deaf Education Advancement Foundation	Deaf Education Advancement Foundation						Х											Х												
Family and Children's Services of Central MD	Child Sexual Abuse Treatment Center			Х																										

Agency Name	Name of Program	Advocacy	Case management	Counseling	Child care services	Dental services	Disability services	Discrimination services	Drug abuse prevention	Early intervention	Financial assistance	Health Services	Homeless services	Housing financial assist.	Mediation services	Mental health services	Mentoring services	No cost services	Parenting support/skills	Referral provider	Referrals required	Resource provider	Respite care resources	Senior services	Sibling support services	Support groups	Trainings	Transportation services	Volunteer opportunities	Women's services
Family and Children's Services of Central MD	School Outreach and Advocacy Program		Х	Х						Х											Х									
Family and Children's Services of Central MD	School Outreach and Advocacy Program II		х	Х						х											Х									
Family and Children's Services of Central MD	Intensive Intervention Program		Х														х			Х										
Family and Children's Services of Central MD	The General Counseling Program			Х												х			х											
Harford County Chapter of Autism Society of America	Autism Support Group																	Х				Х				Х				
Harford County Department of Community Services	Cal Ripken, Sr. Cancer Support Fund										х																			

Agency Name	Name of Program	Advocacy	Case management	Counseling	Child care services	Dental services	Disability services	Discrimination services	Drug abuse prevention	Early intervention	Financial assistance	Health Services	Homeless services	Housing financial assist.	Mediation services	Mental health services	Mentoring services	No cost services	Parenting support/skills	Referral provider	Referrals required	Resource provider	Respite care resources	Senior services	Sibling support services	Support groups	Trainings	Transportation services	Volunteer opportunities	Women's services
Harford County Department of Community Services	Commission for Women																													Х
Harford County Department of Community Services	Commission on Disabilities						Х													Х		х								
Harford County Department of Community Services	Community Mediation														Х			х											Х	
Harford County Department of Community Services	Commuter Assistance																											Х		
Harford County Department of Community Services	Harford Transit																										х	Х		
Harford County Department of Community Services	Homeless Services												Х																	

Agency Name Harford County	Name of Program Kids C.A.N.	Advocacy	Case management	Counseling	Child care services	Dental services	Disability services	Discrimination services	Drug abuse prevention	Early intervention	Financial assistance	Health Services	Homeless services	Housing financial assist.	Mediation services	Mental health services	x Mentoring services	No cost services	Parenting support/skills	Referral provider	Referrals required	Resource provider	Respite care resources	Senior services	Sibling support services	Support groups	× Trainings	Transportation services	x Volunteer opportunities	Women's services
Department of Community Services																														
Harford County Department of Community Services	Office of Drug Control Policy								Х									х												
Harford County Department of Community Services	Office of Human Relations							Х																						
Harford County Department of Community Services	Office on Aging		х																			Х		Х					Х	
Harford County Department of Community Services	Volunteer Connection																	х											х	
Harford County Department of Social Services	Family Preservation		Х											х				х	Х	Х	Х	Х					Х			

Agency Name	Name of Program	Advocacy	Case management	Counseling	Child care services	Dental services	Disability services	Discrimination services	Drug abuse prevention	Early intervention	Financial assistance	Health Services	Homeless services	Housing financial assist.	Mediation services	Mental health services	Mentoring services	No cost services	Parenting support/skills	Referral provider	Referrals required	Resource provider	Respite care resources	Senior services	Sibling support services	Support groups	Trainings	Transportation services	Volunteer opportunities	Women's services
Harford County Department of Social Services	Social Services	Х	Х								Х		Х					Х		Х		Х								
Harford County Health Department	Dental Care Clinic					х																								
Harford County Health Department	Healthcare for the Homeless		Х									х	Х									Х								
Harford County Health Department	School Health Readiness											х				Х									х					
Harford County Infants and Toddlers Program	Infants and Toddlers Program			х						х								х	х											
Harford County Local Management Board	System of Care																	х				х								
Harford County Public Library	Ask Us Now!																	Х				Х								
Harford County Public Library	Harford County Public Library				Х													Х				Х		Х					Х	

Agency Name	Name of Program	Advocacy	Case management	Counseling	Child care services	Dental services	Disability services	Discrimination services	Drug abuse prevention	Early intervention	Financial assistance	Health Services	Homeless services	Housing financial assist.	Mediation services	Mental health services	Mentoring services	No cost services	Parenting support/skills	Referral provider	Referrals required	Resource provider	Respite care resources	Senior services	Sibling support services	Support groups	Trainings	Transportation services	Volunteer opportunities	Women's services
Harford County Public Schools Office of Early Childhood	Early Childhood Education Pre- kindergarten and Kindergarten				X					Х								Х		Х										
Harford County Public Schools Office of Special Education	Child Find		Х				Х											х		Х		Х								
Harford County Public Schools Office of Special Education	Harford County Partners for Success Resource Center						Х											х				х			Х		Х			
Maryland Coalition of Families for Children's Mental Health	Harford County Family Navigator	Х																х		х		х								
Maryland Disability Law Center	Maryland Disability Law Center	Х					Х											Х												
Maryland State Department of Education Office of Child Care	Child Care Licensing				Х													Х				Х								

Agency Name	Name of Program	Advocacy	Case management	Counseling	Child care services	Dental services	Disability services	Discrimination services	Drug abuse prevention	Early intervention	Financial assistance	Health Services	Homeless services	Housing financial assist.	Mediation services	Mental health services	Mentoring services	No cost services	Parenting support/skills	Referral provider	Referrals required	Resource provider	Respite care resources	Senior services	Sibling support services	Support groups	Trainings	Transportation services	Volunteer opportunities	Women's services
Office on Mental Health/CSA of Harford County	Mental Health Services													х		Х				Х		х	х							
Open Doors Career Center, Inc.	Bright Futures		Х	Х	Х												Х	Х	Х	Х	Х	Х		Х		Х	х			х
Open Doors Career Center, Inc.	Child Care Training				Х														Х	Х							Х			
Service Coordination, Inc.	Youth Service Coordinator	Х					Х													Х	Х	х								
The Family Tree	Parenting Education and Companion Children's Program																	х	Х	х		х								
Treasure Island Therapeutic Day Care, Inc.	Treasure Island Therapeutic Day Care, Inc.				Х		Х												Х	Х		Х				Х				

Agency Name	Name of Program	Advocacy	Case management	Counseling	Child care services	Dental services	Disability services	Discrimination services	Drug abuse prevention	Early intervention	Financial assistance	Health Services	Homeless services	Housing financial assist.	Mediation services	Mental health services	Mentoring services	No cost services	Parenting support/skills	Referral provider	Referrals required	Resource provider	Respite care resources	Senior services	Sibling support services	Support groups	Trainings	Transportation services	Volunteer opportunities	Women's services
Villa Maria	Bridges to Success		Х																	Х	Х	Х								
Villa Maria	Safe Start			Х			Х			Х								Х	Х	Х	Х						Х			
Villa Maria	Outpatient Mental Health Clinic			х												х			Х	Х		х					Х			
Wilson Community Center	Community Center			х	х																									
YMCA	Child care programming				Х																									